

**Fire and Life Safety America / East Coast Fire Protection, INC (FLSA)** is a *premier* life safety contractor with several offices along the East Coast and Texas. The Tidewater location (Chesapeake, VA) is currently seeking to add a dynamic **Fire Alarm Service Technician** to our team. We are a stable organization looking for a highly motivated professional who wants to succeed and have fun in a fast-paced environment.

The Fire Alarm Service Technician is responsible for performing service activities on electrical fire alarm systems, special hazard systems, and emergency lighting systems with minimal supervision. The Fire Alarm Service Technician is also responsible for adhering to FLSA's quality program.

***Fire Alarm Service Technician's Duties and Responsibilities:***

1. Must have a strong working knowledge of fire alarm codes. NICET II or NICET III and DCJS preferred. Equivalent experience will be considered assuming individual pursues NICET alarms/special hazards education.
2. Be able to identify and sell basic product enhancements to customers.
3. Troubleshoot systems and perform necessary repairs.
4. Lead projects and direct technician of a lower grade as needed.
5. Responsible for meeting customer expectations while performing quality inspections/repairs.
6. Read and interpret blueprints, diagrams, submittals, specifications, software/systems, programs, schematics, and operational/product manuals.
7. Evaluate and diagnose equipment that requires servicing as well as troubleshoot problems.
8. Provide specific solutions and recommendations on the most efficient and cost effective methods to return equipment to working order.

***Fire Alarm Service Technician's Qualifications:***

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

1. High School diploma or GED, BA, BS, or engineering degree or experience or related experience and/or training.
2. Ability to read and write clearly. Ability to present information and respond to questions from managers, customers, Authorities Having Jurisdiction and the general public.
3. 3 or more years of experience as Service Technician within the Fire Protection or related Industry.
4. Manufacturer training/certification a plus.
5. Strong working knowledge of personal computers and alarm panel programming.
6. Experience in design layout and AutoCAD a plus.
7. Demonstrated high level of customer service.
8. Demonstrated ability to train less knowledgeable technicians or customers.
9. Must have a valid driver's license.
10. Must be able to pass drug and background test.

**FLSA** encourages initiative, independence, diversity and personal career growth with sensitivity to quality of life issues. We offer a comprehensive benefits package including competitive salary, medical and dental coverage, vacation and sick leave, life insurance, short and long term disability insurance, flex spending plan, and 401(K).

For consideration, please send resumes with salary requirements to [fparsain@flsamerica.com](mailto:fparsain@flsamerica.com) . Use "ALARMS SERVICE TECH – Tidewater" in the subject line.

**Fire and Life Safety America is an Equal Opportunity Employer.**